

## Spare Parts

### Maintain Optimal Performance and Minimize Downtime

Purchasing spare parts from us is the only way we can guarantee that you are receiving the correct replacement parts with the same level of performance as the original, every time.

Where can I find the spare parts list for my system?

- For all systems: check your turnover package containing user guide, spare parts list and other documentation
- For standard systems: check our website [www.sigmaaldrich.com](http://www.sigmaaldrich.com) (select "technical documents" in the search bar)
- For systems equipped with a QR code: scan the QR code on your system and choose "I need support"—"Spare Parts Identification"

To help you select and manage the spare parts required for your equipment, our experts have classified spare parts in three categories, based on criticality.

Type of parts	Description	Stock recommendation
Preventive maintenance parts	These are parts that are subject to wear and tear and that we recommend replacing on a regular basis. Under average usage conditions, these parts should be replaced at least once per year. A risk assessment based on the specific system usage and production conditions may result in a requirement to replace some or all of these parts more frequently.  Not replacing wear and tear parts as recommended can impact system functionality and may result in system shutdown.	1 part per unit
Critical parts	These parts have been identified as most critical to avoiding system downtime and are recommended to be kept in stock for immediate availability.	1 part per unit
All other parts	All other individual parts.	Risk-based customer decision

Our recommendation is to perform a risk-based review of all spare parts documented in the system's spare parts list, based on equipment uptime requirements. Parts assessed as critical for the functioning of your system should be kept in your stock to have them readily available in case they need to be replaced.

### Ordering

E-shop on our website: [EMDMillipore.com](http://EMDMillipore.com)

OR

Contact your local Commercial Service: [EMDMillipore.com/contactPS](http://EMDMillipore.com/contactPS)

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