

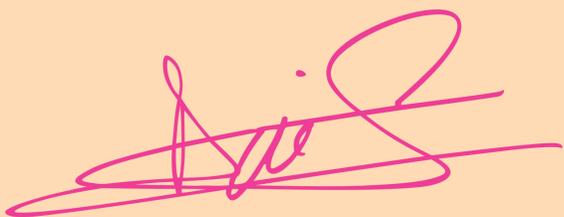
QUALITY MISSION STATEMENT

**As a trusted partner of our customers,
we deliver quality – always!**

We provide quality, compliance and business support in the most effective and efficient way for the entire portfolio of the life science business.

We foster a quality culture based on:

- Highly qualified/proactive people
- An environment of customer centricity and continuous improvement
- Robust and standardized processes
- Integrated risk management and global tools
- Measurements aligned with customers' expectations and regulatory needs



Jean-Charles Wirth
Member of the Executive Board,
CEO Life Science



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