### Millipore<sub>®</sub>

Filtration, Separation & Preparation



# passion to prive your performance

## Assured performance with Millipore® Service Advanced™

Annual preventive maintenance of your microbiology equipment + one floating troubleshooting/repair call

- Certified Service Engineers
- Traceable documentation
- Keep your system's initial performance

MerckMillipore.com/MilliporeServices







## Service Advanced<sup>™</sup> is a preferred plan that balances your lab's needs:

#### **CONTROL Your Budget and PREVENT Downtime**

• Two maintenance interventions per year: one preventive maintenance + one floating troubleshooting/repair call

#### **Get RAPID Solutions**

- Priority status for any requests
- Unlimited access to our technical support hotline
  - Speak directly with our in-house, specialized service experts
  - Rapidly diagnose, investigate and solve issues; schedule interventions when needed



- Quality-certified and harmonized expertise
  - Only factory-trained Service Engineers repair and maintain our microbiology equipment in compliance with our worldwide auditable service operating procedures
- Service history traceability
  - A performance report is recorded after each intervention
  - For traceability and to help prevent possible failures



For more information, please visit our website: MerckMillipore.com/MilliporeServices

